

Galambila Aboriginal Health Service recognises the high level of community demand for clinic transport assistance

Galambila recognises that this service significantly increases client access to the services Galambila provides

In addition, Galambila transport is defined as transport that is designed primarily to support vulnerable and transport disadvantaged members of the community to access health services

**Giinagay**  
(Welcome)

### Operating Hours

Monday to Friday  
8.00am - 5.00pm

### Transport Hours

8.30am - 4.30pm

### We are located at

9 Boambee Street  
Coffs Harbour

### Contact us on

Phone: (02) 6652 0800  
Fax: (02) 6652 2563

Email: [reception@galambila.org.au](mailto:reception@galambila.org.au)

Website: [www.galambila.org.au](http://www.galambila.org.au)

Donate: [justgiving.com/galambila](http://justgiving.com/galambila)



# Jawgirr-gal

*Gumbaynggirr word for Driver*



# TRANSPORT

### **Galambila transport passengers typically:**

- Do not have a vehicle
- Do not or cannot drive
- Cannot access public transport
- Require assistance with mobility
- Lack family or social network support

**Clients who live beyond Sapphire to the north, Bonville to the south and Red Hill to the west are considered to be out-of-town clients.**

Any transport bookings from these surrounding areas must be booked the business day before your appointment:

**North** - Corindi Beach to Sapphire

**South** - Bellingen/Urunga to Bonville

**West** - Ulong/Lowanna to Red Hill

**Galambila transport is for health and medical service access only**

**Our drivers will ring you on the morning of your appt to confirm your booked transport.**

**Galambila clients will be picked up as close as possible to their appointment time.**

**Galambila transport will be refused to clients who exhibit the following:**

- Under the influence of alcohol and or other drugs
- Are in possession of alcohol
- Are abusive / aggressive in their behaviour

### **Booking transport with reception**

- When booking your transport, reception team will ask you a few questions
- Your answers are important and will assist the transport drivers plan their route each day

**Please ring us if you can't attend your appointment or if you have organised your own transport**

*Thank you*

