



Maniing buurrgi-darruyaygam

Money Health

CARE COORDINATION &
SUPPLEMENTARY
SERVICES (CCSS)

The CCSS Program is an Australian Government Program to help Aboriginal and Torres Strait Islander people who have chronic disease to look after their health.

Managing a chronic disease can be difficult arranging and getting to appointments, taking medication and more.

This Program will provide you with a Care Coordinator who will work closely with you, your GP and other community services to help you use the range of services you need.

This Program is free to Galambila clients, who are eligible.

The CCSS Program aims to help you:

improve overall health and wellbeing of Aboriginal and Torres Strait Islander Galambila clients

improve access to culturally sensitive primary care services for Aboriginal and Torres Strait Islander Galambila clients

improve management of chronic conditions of Aboriginal and Torres Strait Islander clients and their family/carers

Giinagay
(Welcome)

Operating Hours

Monday to Friday
8.00am - 5.00pm

Doctors Hours

8.15am - 4.30pm

No Doctors appointments Tuesday
Afternoons between 1.30pm - 3.00pm

We are located at

9 Boambee Street Coffs Harbour

Contact us on

Phone: (02) 6652 0800 Reception
(02) 66520850 Administration

Fax: (02) 6652 2563

Email: reception@galambila.org.au

Website: www.galambila.org.au

Donate: justgiving.com/galambila.

What is the CCSS Program?

The Program aims to improve the health and wellbeing of Aboriginal and Torres Strait Islander People with a chronic health condition such as diabetes, renal disease (kidney), respiratory disease (lungs), cancer, cardiac disease (heart) and other chronic diseases with complex care requirements.

Who is eligible for the CCSS Program?

To be eligible for care coordination under the program, Aboriginal and Torres Strait Islander clients must:

- be a Galambila client
- be registered for Practice Incentive Program Indigenous Health Incentive (PIP-IHI)
- have a current Health Assessment and GP Management Plan and/or Team Care Arrangement
- be recommended (written referral) by their GP
- have at least one pre-existing chronic condition mentioned above.

How to access the CCSS Program

1. GP obtains client written consent to participate in CCSS program
2. Written GP Referral to CCSS Program
3. An Aboriginal Health Worker (AHW) will become your care coordinator
4. Galambila client will work with their Care Coordinator to help manage your chronic disease.

Who will benefit from the CCSS Program?

Aboriginal and Torres Strait Islander clients who:

- are at greatest risk of experiencing otherwise avoidable (lengthy and/or frequent) hospital admissions because of their chronic conditions
- are not using community based services appropriately or at all
- need help to overcome barriers to access services
- require more intensive care coordination
- are unable to manage the mix of multiple community based services.

How the Care Coordinator can help

The program will provide you with a Care Coordinator who will work with you and your GP to help manage your chronic disease and provide support with a range of services including:

- Organise transport to specialist appointments
- Helping with medical paperwork
- Identifying medical aids relating to your chronic health condition
- Financial support for external referred services
- Organising accommodation for specialist appointments outside of the Coffs Harbour region
- Assist you to understand and follow your GP management plan.

Check with your GP today to see if you are eligible for this support.